

# Exhibit B

===== Dated Subscriber =====  
Verizon Case #: 15162374 Target #: 718-756-9815  
=====

LEVI HUEBNER  
478 MALBONE ST FL 1  
BROOKLYN NY 11225-3200

*(Note from Legal Compliance: Dated Subscriber from 8/16/2010 to 3/21/2011.)*

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## Trouble History For:7187569815 Clip Date 11-24-10

11-24-10 0418P	***VTH***	TN 718/756/9815	DPA	STATE NY
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-----GENERAL INFORMATION-----				
TROUBLE REPORT NUM:	NYBQ01QU0D	GROUP TROUBLE REPORT NUM		
REFERRED TROUBLE REPORT NUM:		MAINTENANCE CENTER:	E BRKLYN STATEN ISLAND NY DRC	
SUBSEQUENT COUNT:	0	SYSTEM RECIEVED DATE:	11/23/2010 11:05 AM	
APPLICATION NAME:	VOICEPRTEL	OUT OF SERVICE REPORTED DATE:	11/23/2010 11:05 AM	
COMMITMENT DATE:	11/24/2010 06:00 PM	DEFAULT COMMITMENT DATE:	11/24/2010 06:00 PM	
CONTACT NAME:		REPORTED BY TN:		
REPORTED DATE:	11/23/2010 11:05 AM	REPORTED BY:	NONE	
NO ACCESS FROM:		NO ACCESS TO:	1800	
PREMISE ACCESS FROM:	0800	PREMISE ACCESS TO:		
CIRCUIT ACCESS FROM:		CIRCUIT ACCESS TO:		
CLEC TYPE:		CLEC ID:		
CHRONIC NUM:	0	ESCALATION LEVEL NUM:	0	
DISP CTR ROUTING ADDRESS:		DISP LOC ROUTING ADDRESS		
DISPATCH REMARK:	1320;GC VRRRC RS ,VER 54, SPKE TO SUREE,CONFRMD COMM, ADVSD T&M,;			
ESTIMATED ARRIVAL TIME:		DISPATCH TROUBLE TICKET NUM:	BQ01QU0D	
NARRATIVE:	ESTIMATED TIME TO RESTORAL:			
ASSOCFORMATTED LINEID:	A* AP = N AC = N/A MVC=YES CPE EXP SKIPPED			
-----CODE INFORMATION-----				
REPORT STATUS CODE:	CLD	REPORT CATEGORY:	CR	
EXCEPTION CODE:	VRRRC/CB	FIRST MLT VERIFICATION CODE:		
TROUBLE TYPE CODE:	TRAN	REPORT TYPE:	TR	
WORKLIST PRIORITY VALUE:	0	SERVICE CLASS CODE:	N	
-----INDICATOR INFORMATION-----				
OUT OF SERVICE FLAG:	N	ADVERSE COMMENT:	N	
DISPATCH OUT INDICATOR:	Y	DISPATCH AUTHORIZATION FLAG:	Y	
ALL PHONES:	N	ALL CALLS:	N/N	
TROUBLE AT NID:		ELECTRONIC BOND:	N	
CARRY OVER:	N	CHRONIC FLAG:	N	
MAINTENANCE CHARGE ADVISED:	B	AUTO GROUP EXCLUDE IND:	Y	
RESTORED DATE:	11/24/2010 02:15 PM	CLOSED DATE:	11/24/2010 04:18 PM	
DISPOSITION CODE:	1320	CAUSE CODE:	699	

TRouble CODE:		ANALYSIS CODE:	
SPECIAL STUDY CODE:		CLOSED USER ID:	
ADVISED CUSTOMER NAME:		ADVISED CUSTOMER TN:	
ADVISED CUSTOMER DATE:		TROUBLE END CODE	
BILLING INDICATOR:	N	LMOS CONVERTED INDICATOR:	
EXCLUDE REASON CODE:	N	CUSTOMER NO ACCESS MIN:	1630
COMPANY NO ACCESS MIN:	1630	ACTUAL DURATION MIN:	1630
WORKSORTING CODE:	DO-RPR		
CLOSEOUT DESCRIPTION:	CA *60MIN* VER 53 TIME CHARGE.NO RPRS W/O CAP FIX INSIDE W		

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C1DL2164

## IDENTIFICATION SECTION

BTN 718 756-9815  
 Customer Code 496  
 Completion Date 2010-08-17  
 Exchange Code B  
 Application Date 2010-08-13  
 Application Time 17:00:00  
 Class Of Service 1MR  
 Old Class of Service RRM  
 Sales Code [REDACTED]  
 Due Date 2010-08-16

## DIRECTORY LISTING SECTION

DEL 1,1;1,1  
 DDA1 LA

## BILLING SECTION

Credit Card LEVI HUEBNER CBR 9177015432 C 08-13-10  
 CRV 1000000027255822  
 CONT XXXX  
 Billing Name LEVI HUEBNER  
 Billing Address 478 MALBONE ST FL 1  
 Billing Address (C..) BROOKLYN NY 11225  
 TAR 500  
 BI NONRC (CUSTOMER SATISFACTION); WNA  
 Line of Business 01000  
 DCR CO  
 SSN \*\*\*\*\*  
 CC C  
 Line of Business 10200  
 CUS 495  
 LSRN WB20100816123456  
 PCL R 08-10  
 EMA NONE

## VARIABLE IDENTIFICATION SECTION

MONM NY00068915420  
 ZMER KZ  
 CCK JW 9148908007  
 PCL LOCL  
 PCL LOCL, LONG  
 CBR 917 701-5432  
 AECN TTLT  
 CCAR TTLT  
 OCS RRM  
 WNBK UNEP  
 DRSV NY06170605  
 NGD 08-13-10

## LISTING SECTION

Listing Name SURIA, YAGUDAEV  
 Listing Address 478 MALBONE, BROOKLYN, NY+ 11225  
 Listing Name HEUBNER, S  
 Listing Address 478 MALBONE, BROOKLYN, NY+ 11225  
 Service Address 478 MALBONE, BROOKLYN, NY+ 11225  
 LOC FLR 1  
 REMARKS

APPROVED 08 13 10 17.39.23 TPVMEC 00 0000000  
 1-CUSTOMER REQUESTED A LD INTERNATIONAL PLAN  
 2-MR AUTHORIZED WINBACK  
 CBR 917 701-5432  
 NRC WAIVER REASON FOR 0AA36 IS CUSTOMER SATISFACTION  
 NRC WAIVER REASON FOR 0AA37 IS CUSTOMER SATISFACTION  
 CALLING PARTY MR  
 WELCOME  
 COFEE HELD ORDER  
 COFEE ORDER HELD FOR CREDIT 08 14 2010  
 COPPER ORDER CREATED IN COFEE DD 2 10 1 SO C1DL2164  
 [REDACTED] 08 13 2010 17 20 CSSC KINGSTON 449, BROADWAY,  
 FL 3, KINGSTON,NY  
 (ZZ) REFER TO CVC POSSIBLE FR AUD REQ ID BEFORE  
 RESUBMISSIO N, (TODAY S DATE 08 13 10)

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(ZZ) CW PASS, (TODAY S DATE 0 8 13 10)  
 (Z)ORDR APVD OK 2 RLS PASS E ID 51000011645586 LKVCV  
 KRL  
 HELD ORDER RESUMED BY , [REDACTED], 08 13 2010, 17 24 49  
 COPPER ORDER CREATED IN COFEE DD 08 16 10 50 C1DL2164  
 [REDACTED] 08 13 2010 17 31 CSSC KINGSTON 449, BROADWAY,  
 FL 3, KINGSTON, NY  
 756-9815, HH, 08-16, 03:47  
 RETURN FROM GDS SYSTEM

## SERVICE &amp; EQUIPMENT

TN : 718 756-9815

Product	Quantity	Action	Fid	Product / Fid Data
RRM	1	C	LCC	Y41
			LPIC	TTU
			LPCX	0081
			LPCA	SN, 03-22-04
			PIC	TTU
			PICX	0081
			PCA	SN, 03-22-04
1MR	1	T	WNBK	UNEP
			RIE	
			TPVC	YYYYYY, MRS; 01
			LPIC	NYC
			LPCX	0698
			LPCA	SN, 08-16-10
			PIC	BAX
			PICX	6963
			PCA	SN, 08-16-10
			ZCID	
			LCC	OUT
POR1X	1	I	TN	718 756-9815
POR1X	1	O	TN	718 756-9815
9PZGU	1	I	TN	718 756-9815
ONEBG	1	I	TN	718 756-9815
AYW	1	I	TN	718 756-9815

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ON1BS	1	I	TN	718 756-9815
AYW	1	O	TN	718 756-9815
MNV11	1	O	TN	718 756-9815
NSS	1	O	TN	718 756-9815
URCTB	1	O	TN	718 756-9815
UYP	1	O	TN	718 756-9815
U21	1	O	TN	718 756-9815
U9SAT	1	O	TN	718 756-9815
PMRTN	1	I		
PG08F	1	I	TN	718 756-9815
N7PXA	1	C	TN	718 756-9815
N7PXA	1	T	RIE	
ESX	1	C	TN	718 756-9815
ESX	1	T	RIE	
ESC	1	C	TN	718 756-9815
ESC	1	T	PKG	PG08F
ESM	1	C	TN	718 756-9815
ESM	1	T	PKG	PG08F



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C1TF8258

## IDENTIFICATION SECTION

BTN 718 756-9815  
 Customer Code 496  
 Completion Date 2010-10-19  
 Exchange Code B  
 Application Date 2010-10-18  
 Application Time 14:00:00  
 Class Of Service 1MR  
 Sales Code [REDACTED]  
 Due Date 2010-10-18

## BILLING SECTION

Billing Name LEVI HUEBNER  
 Billing Address 478 MALBONE ST FL 1  
 Billing Address (C..) BROOKLYN NY 11225  
 PON C63843544  
 TAR 500  
 Line of Business 01000  
 EMA NONE  
 BI NOSC  
 CSG C12, B

## SERVICE &amp; EQUIPMENT

TN : 718 756-9815

## VARIABLE IDENTIFICATION SECTION

CCK MTAC RMICW  
 ZSLS XX  
 ZFRK  
 ESA  
 PCL LOCL, LONG  
 PCL LOCL  
 NGD 08-13-10  
 SDL 4 10-18-10

## LISTING SECTION

Listing Name HEUBNER, S  
 Listing Address 478 MALBONE, BROOKLYN, NY+ 11225  
 LOC FLR 1

## REMARKS

I 1-CUSTOMER REQUESTED A LD INTERNATIONAL PLAN  
 2-MR AUTHORIZED WINBACK  
 (DL5) NEG RMICW  
 LVS-RMICW B4  
 I 756-9815, HH, 10-18, 15:02  
 RETURN FROM GDS SYSTEM

Product	Quantity	Action	Fid	Product / Fid Data
1MR	1	C	RIE	
			WNBK	UNEP, 08-16-10
			LPIC	NYC
			LPCX	0698
			LPCA	SN, 08-16-10
			PIC	BAX
			PICX	6963
			PCA	SN, 08-16-10
1MR	1	T	PIC	NONE
			PICX	NO
			PCA	SN, 08-16-10

			LPIC	NYC
			LPCX	0698
			LPCA	SN, 08-16-10
			RIE	
			WNBK	UNEP, 08-16-10
			BI	NOPIC
			TBE	A
PMRTN	1	O		
PORIX	1	R		
PG08F	1	O		
PG08R	1	I		
9PZGU	1	O		
PSEBO	1	I	PROX	Y
RBZXL	1	I	LCC	JTB
ESC	1	C	PKG	PG08F
ESC	1	T	PKG	OUT
ESM	1	C	PKG	PG08F
ESM	1	T	PKG	OUT
ESX	1	R	RIE	
AYW	1	R		
N7PXA	1	R	RIE	
ONEBG	1	O		
ON1BS	1	O		

C1UR5685

## IDENTIFICATION SECTION

BTN 718 756-9815  
 Customer Code 496  
 Completion Date 2010-10-21  
 Exchange Code B  
 Application Date 2010-10-20  
 Application Time 18:00:00  
 Class Of Service 1MR  
 Sales Code [REDACTED]  
 Due Date 2010-10-20  
 BILLING SECTION

Billing Name LEVI HUEBNER  
 Billing Address 478 MALBONE ST FL 1  
 Billing Address (C..) BROOKLYN NY 11225  
 PON C63928542  
 TAR 500  
 Line of Business 01000  
 EMA NONE  
 BI NOSC  
 CSG C12, B

## SERVICE &amp; EQUIPMENT

TN : 718 756-9815

## VARIABLE IDENTIFICATION SECTION

CCK MTAC RMICW  
 ZSLS XX  
 ZFRK  
 ESA  
 SDL 4 10-18-10  
 PCL LOCL  
 PCL LOCL, LONG  
 NGD 08-13-10

## LISTING SECTION

Listing Name HEUBNER, S  
 Listing Address 478 MALBONE, BROOKLYN, NY+ 11225  
 LOC FLR 1

## REMARKS

I 1-CUSTOMER REQUESTED A LD INTERNATIONAL PLAN  
 2-MR AUTHORIZED WINBACK  
 (DL5) NEG RMICW  
 LV5-RMICW R4  
 I 756-9815, HH, 10-20, 18:00  
 RETURN FROM GDS SYSTEM

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Product	Quantity	Action	Fid	Product / Fid Data
1MR	1	C	RIE	
			TBE	A
			WNBK	UNEP, 08-16-10
			LPIC	NYC
			LPCX	0698
			LPCA	SN, 08-16-10
			PIC	NONE
			PICX	NO
			PCA	SN, 08-16-10
1MR	1	T	PIC	BAX
			PICX	6963

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			PCA	SN, 08-16-10
			LPIC	NYC
			LPCX	0698
			LPCA	SN, 08-16-10
			RIE	
			WNBK	UNEP, 08-16-10
			BI	NOPIC
			TBE	OUT
POR1X	1	R		
PG08R	1	O		
PG08F	1	I		
PSEBO	1	O	PROX	Y
RBZXL	1	O	LCC	JTB
ESC	1	C		
ESC	1	T	PKG	PG08F
ESM	1	C		
ESM	1	T	PKG	PG08F
ESX	1	R	RIE	
AYM	1	R		
N7PXA	1	R	RIE	
ONEBG	1	I		
ON1BS	1	I		
PMRTN	1	I		
9PZGU	1	I		

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C2BH0603

## IDENTIFICATION SECTION

BTN 718 756-9815  
 Customer Code 496  
 Completion Date 2010-11-24  
 Exchange Code B  
 Application Date 2010-11-24  
 Application Time 16:00:00  
 Class Of Service 1MR  
 Sales Code [REDACTED]  
 Due Date 2010-11-24  
 BILLING SECTION

TAR 500  
 Line of Business 01000  
 SSN \*\*\*\*\*  
 BI RTCP R 01H 00M  
 NAR 718 756-9815; 11-24-10 01H 00M;  
 BQ01QU0D

## SERVICE &amp; EQUIPMENT

TN : 718 756-9815

## VARIABLE IDENTIFICATION SECTION

TRAK V CUS  
 ZMER ZZ  
 CCK TNM-NY92080 999 999-9999  
 PCL LOCL, LONG  
 ESA

## LISTING SECTION

Listing Address 478 MALBONE, BROOKLYN, NY+ 11225  
 LOC FLR 1  
 Listing Name HEUBNER, S  
 REMARKS

& TCWD 417QLE 11-24-10  
 & TCWD TM ENTD IN RTCP BY REX 417QLE REPAIR VISIT 11-24-10

Product	Quantity	Action	Fid	Product / Fid Data
RMK		I		TIME ONLY (7187569815)

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D2HL2943

## IDENTIFICATION SECTION

BTN 718 756-9815  
 Customer Code 496  
 Completion Date 2011-03-23  
 Exchange Code B  
 Application Date 2011-03-15  
 Application Time 18:00:00  
 Class Of Service 1MR  
 Sales Code [REDACTED]  
 Due Date 2011-03-22  
 DIRECTORY LISTING SECTION

DEL 0;1  
 BILLING SECTION

TAR 500  
 Line of Business 01000  
 SSN \*\*\*\*\*  
 EMA NONE  
 DCR CO  
 BI CLEC  
 PON 41750390  
 LSRN EB20110315172309

## VARIABLE IDENTIFICATION SECTION

PCL LOCL, LONG 0  
 NGD 08-13-10 0  
 EDTP VZ 0  
 CCK AUTO 800 684-9012  
 TRAK V OTH  
 DRO NONE  
 LLNF  
 QS N  
 LNP  
 ZFRK  
 FDT 1159P  
 LISTING SECTION

Listing Name HEUBNER, S 0  
 Listing Address 478 MALBONE, BROOKLYN, NY+ 11225 0  
 LOC FLR 1 0  
 TRAFFIC SECTION

TC NONE  
 REMARKS

1-CUSTOMER REQUESTED A LD INTERNATIONAL PLAN  
 2-MR AUTHORIZED WINBACK  
 (LV5) ORDER PLACED BY STI CALLCENTER 866-416-8167  
 IMPLEMENTATION CONTACT STI CALLCENTER CBR 718-756-9815  
 LVLC  
 RETURN FROM GDS SYSTEM  
 756-9815, HH, 03-23, 00:56

## SERVICE &amp; EQUIPMENT

TN : 718 756-9815

Product	Quantity	Action	Fid	Product / Fid Data
RMK		I		FDT 0659P
1MR	1	O	RIE	
			WNBK	UNEP, 08-16-10
			LPIC	NYC

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			LPCX	0698
			LPCA	SN, 08-16-10
			PIC	BAX
			PICX	6963
			PCA	SN, 08-16-10
			POUT	
			OLDP	9104
			NEWP	8824
			LNPP	
			NPDI	C
PMRTN	1	0		
PG08F	1	0		
ESC	1	0	PKG	PG08F
ESM	1	0	PKG	PG08F
ONEBG	1	0		
ON1BS	1	0		
9PZGU	1	0		
POR1X	1	0		
AYW	1	0		
N7PXA	1	0	RIE	
ESX	1	0	RIE	

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